

n05700

**Medicare Advantage Annual Wellness Visit  
Preventive Exam/E&M Exam**

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*Values*

Accountability • Integrity • Service Excellence • Innovation • Collaboration

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**Abstract Purpose:**

This reimbursement policy outlines Network Health Insurance Corporation (NHIC's) process, when professional claims are submitted for an annual wellness visit (AWV), a preventive exam, and/or an evaluation and management (E&M) exam.

**Policy Detail:**

- I. Network Health Insurance Corporation (NHIC) allows an annual wellness visit and a preventive exam under its Medicare Advantage programs.
  - A. Preventive exams are an enhanced benefit for our Medicare Advantage membership.
- II. All services must be submitted on a single claim form in order to be eligible for reimbursement.
- III. If the services are submitted on separate claims, they will be denied with the following reason/remark codes:
  - A. Claim Adjustment Reason Code (CARC) 16 "*Claim/service lacks information or has a submission/billing error(s).*"
  - B. Remittance Advice Remark Code (RARC) N149 "*Rebill all applicable services on a single claim.*"
    - a. Providers may follow the Claim Submission Policy to submit a corrected claim that includes all charges on a single claim form.
- IV. At times, providers may bill an annual wellness visit and a preventive exam on the same day which is a duplication of services. When this occurs, the following reimbursement methodology applies:
  - A. When an annual wellness visit (AWV) is billed with an evaluation and management exam (E&M) **or** a preventive exam on the same day, NHIC will apply the following reimbursement methodology:
    - a. The AWV will be reimbursed at one hundred percent (100%) of the allowed amount

- b. The E&M **or** the preventive exam will be reduced by fifty percent (50%) of the allowed amount.
  - B. When an annual wellness visit (AWV), evaluation and management exam (E&M), **and** a preventive exam are billed on the same day, NHIC will apply the following reimbursement methodology:
    - a. The AWV will be reimbursed at one hundred percent (100%) of the allowed amount.
    - b. The E&M will be reduced by fifty percent (50%) of the allowed amount.
    - c. The preventive exam will be reduced by seventy five percent (75%) of the allowed amount.
- V. Annual wellness visit HCPC codes G0438 or G0439 will be reimbursed at one hundred percent (100%) of the applicable Medicare rate.
- VI. Claims billed by an Obstetrician/Gynecologist with the CPT and Diagnosis code combination below will be denied provider liability.
  - A. CPT Code(s) 99381 through 99397 - **AND**
  - B. Diagnosis code Z01.419 - Encounter for gynecological examination (general) (routine) without abnormal findings.
    - a. If the member has not had their preventive visit with their Primary Care Physician (PCP), this coding combination will exhaust their benefit.
    - b. The provider needs to submit the specific screening test for reimbursement.

**Definitions:**

**Evaluation and Management Exam:**

E&M exams represent services provided by a physician or other qualified healthcare professional for visits and services that involve evaluating and managing patient health.

- CPT codes 99202-99205 & 99211-99215

**Preventive Exam:**

A preventive exam is a yearly appointment intended to prevent illnesses and detect health concerns early, before symptoms are noticeable.

- CPT codes 99381-99387 & 99391-99397

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