



**Services Requiring Prior Authorization
Effective January 1, 2025**

State of Wisconsin ETF Plans

Service category	Service Details	Who to contact for prior authorization review
General authorization	Services considered experimental, investigational, unproved or for research purposes, including CPT category III codes	Network Health at 866-709-0019 or 920-720-1602
Inpatient admissions	Acute hospital Long term acute care (LTAC) Maternity – vaginal delivery stays over two days; Cesarean delivery stays over four days Mental health/substance abuse and/or residential treatment Neonatal intensive care unit (NICU) Rehabilitation Skilled nursing facility (SNF) Swing bed/sub-acute hospital/transitional care	Network Health at 866-709-0019 or 920-720-1602
Non-emergent services Prior Authorization through EviCore: *If any of these services being performed as an inpatient, the procedure requires auth through EviCore and the inpatient hospitalization through Network Health	Cardiac diagnostics including: diagnostic cardiac catheterizations, nuclear cardiology scans, stress echocardiograms CAR-T Cell Therapy (chimeric antigen receptor T-cell therapy) Computed tomography (CT scans) Cervical, lumbar, and thoracic spine surgeries Interventional pain injections and procedures Magnetic resonance imaging (MRI) scans Magnetic resonance angiography (MRA) scans Positron emission tomography (PET) scans Peripheral vascular disease (diagnosis and treatment) Molecular genetic lab testing Medical oncology Radiation oncology treatments Shoulder, hip, and knee procedures DME: Electrical stimulation devices (spinal) DME: Pain pumps Physical and Occupational Therapy (outpatient, as well as in the home setting & therapy provided in a SNF as an outpatient) Gastroenterology (EGD’s, Capsule Endoscopy, non-preventive colonoscopy)	EviCore at 855-727-7444 or myportal@evicore.com
Transplant services	Solid organ and bone marrow/stem cell transplant services including evaluations, work-up, and surgeries	Network Health at 866-709-0019 or 920-720-1602
Surgical procedures	Bariatric surgery Magnetic sphincter augmentation procedures for the treatment of GERD (LINX) Orthognathic prognathic maxillofacial surgery Temporomandibular joint disorder (TMD) surgical services Transgender surgery; sex reassignment surgery	Network Health at 866-709-0019 or 920-720-1602
Cosmetic Procedures including but not limited to:	Botox injections (auth required through CCUM) Breast implant removal/replacement Dermabrasion and chemical peel Liposuction and lipectomy Mammoplasty reduction or augmentation Otoplasty Panniculectomy and other excess skin removal	Network Health at 866-709-0019 or 920-720-1602

	Pectus excavatum repair	
	Port wine stain removal	
	Rhinoplasty, rhytidectomy	
	Services that could be considered cosmetic	
Durable medical equipment (DME) for use at home:	Communication devices	Network Health at 866-709-0019 or 920-720-1602
	Cranial orthotics	
	Hospital beds	
	Lymphedema pumps, garments, and pneumatic compression	
	Mobile cardiac outpatient telemetry (MCOT) (a.k.a. outpatient heart monitoring)	
	Orthotics over \$1,000 based on retail purchase price	
	Patient lifts (e.g., electric, Hoyer, hydraulic)	
	Power operated vehicles and scooters	
	Prosthetics over \$5,000 based on retail purchase price	
	Repairs or replacement of DME over \$1,500 based on retail purchase price excludes PAP devices	
	Seat lifts	
	Wheelchairs: manual, electric and customizations (K0001-K0004 do not require auth until rental month 4 or day 91 (KJ modifier required))	
	Wheelchair accessories: including but not limited to power joystick control, power tiller control, power seat tilt, power seat recline and power leg elevation	
	Bone growth stimulators (if used for the spine, eviCore reviews)	
	Neuromuscular stimulators for bowel and urinary conditions	
Deep brain stimulators		
Progressive stretching devices		
Continuous Glucose Monitors (CGMs)	www.covermyeds.health	
Other services:	Acupuncture	Network Health at 866-709-0019 or 920-720-1602
	Dental care for accidents	
	Home Health Services	
	Hospital or ambulatory surgery center charges in conjunction with dental care	
	Skin Substitute products – application and use	
	Smoking cessation counseling visits after five (5) visits per calendar year	
	Speech Therapy	
	Certain medications under your medical benefit	

Call Navitus at 608-827-4300 for authorization requirements regarding injectable medications given in an ambulatory or outpatient setting. If aranesp, epogen, protcrit, xolair, botox, dysport, xeomin, lupron, leuprolide, or stelara is to be administered in an ambulatory or outpatient setting contact Network Health for authorization at:

Phone: 866-709-0019 or 920-720-1602

Fax: 920-720-1916

All outpatient medications should be directed to CCUM at

Phone 877-787-8705

Fax: 877-860-8866

Online: ExpressPath portal www.express-path.com

When requesting authorization, please provide the CPT, HCPCS, and/or revenue code appropriate for the planned service.

Whether Network Health is the primary, secondary or tertiary insurer, authorization procedures must be followed to receive coverage.

All services must be medically necessary. Certain services are directly excluded from coverage under the various coverage documents and will be reviewed when a claim is submitted to determine benefit availability and claim payment.

Authorization is not a guarantee of payment. Claims will be denied if they do not meet with all the terms and provisions of the effective coverage document. Actual benefits will be determined when the claim or bill is submitted to Network Health.

Network Health reserves the right to review all claims for medical necessity.

You can find a list of authorization changes in the authorization information section of the provider resources page on www.networkhealth.com

CONTACT INFORMATION:

Utilization Management for prior authorization:

Phone: 866-709-0019 or 920-720-1602

Fax: 920-720-1916

Member Experience for benefits and eligibility.

You'll continue to have a dedicated customer service line. By calling **844-625-2208 or 920-720-1811**, you'll be connected with Network Health representatives who are specially trained to answer State of Wisconsin and Wisconsin Public Employer Group Health Insurance Program questions.

For 24/7 access to view benefits and eligibility, submit online authorization requests and more, please register at <https://login.networkhealth.com>.

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