

## COMMERCIAL GROUP PRODUCTS

Small Group ACA (2-50), Assure Level-Funded (2-99), Large Group Fully Insured and ASO (51+)

### SALES LEADERSHIP

#### Ryan Zikeli

Vice President, Commercial Sales and Underwriting  
Office: 262-825-9758  
rzikeli@networkhealth.com

#### Jeff Des Jardins

Director, Sales and Client Management  
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### NEW BUSINESS

New sales, broker education and relationships

#### Travis Janssen

Sr. Account Executive, Northeast Wisconsin  
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#### Paul Perkins

Sr. Account Executive, Southeast Wisconsin  
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### CLIENT MANAGEMENT TEAM

Renewals, group education and relationships

#### Sara Pergolski-Mickelson

Client Manager  
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#### Ann Sanders

Client Manager  
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#### Tammy Harker

Specialty Client Manager  
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#### Ingrid Davis

Client Manager  
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#### Emily Regal

Specialty Client Manager  
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#### Anne Roeder

FSP Benefit Specialist  
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#### Carrie Helms

FSP Benefit Specialist  
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#### Ericka Bacon

Client Manager  
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#### Aidimer Hichez

Inside Sales Manager  
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### NETWORK HEALTH TPA

#### Beth Schrader

Strategic Key Account Executive - ASO  
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## INDIVIDUAL SALES

Medicare, Individual Family Plans, ACA

### SALES LEADERSHIP

<b>John Whittemore</b> <i>Vice President of Medicare and Individual Programs</i>	Office: 262-825-9756 Cell: 985-377-3986	jwhittem@networkhealth.com
<b>Kimberly Gehrke</b> <i>Director of Individual Sales</i>	Office: 920-720-1569 Cell: 920-369-6318	kgehrke@networkhealth.com
<b>Amanda Hrabe</b> <i>Manager of Sales Operations</i>	Office: 920-720-1567	ahrabe@networkhealth.com

### SALES EXECUTIVES

New business and broker relationships

<b>Nichole Sprinkle</b> <i>Sales Executive Northeast Wisconsin</i>	Office: 920-628-7605 Cell: 920-540-1232	nsprinkl@networkhealth.com
<b>Jacki Mulberry</b> <i>Sales Executive Southeast Wisconsin</i>	Office: 262-825-9794 Cell: 262-573-3753	jmulberr@networkhealth.com
<b>Kristy Van Beek</b> <i>Client Implementation Executive</i>	Office: 920-720-1568 Cell: 920-570-9903	krvanbee@networkhealth.com

### AGENT ADVISORS

Enrollment support, eligibility questions and product questions

<b>Mark Kretzmann</b> <i>Agent Advisor</i>	Office: 920-720-1260	individualsealesteam@networkhealth.com
<b>Tracy Stafford</b> <i>Agent Advisor</i>	Office: 920-720-1260	individualsealesteam@networkhealth.com
<b>Becky Bascue</b> <i>Agent Advisor</i>	Office: 920-720-1260	individualsealesteam@networkhealth.com

### SALES ADVISORS AND MEDICARE SALES SPECIALIST

Assist prospects and back up agent advisors

<b>Dawn Royak</b> <i>Sales Advisor</i>	Office: 800-983-7587	individualsealesteam@networkhealth.com
<b>Xai Thao</b> <i>Sales Advisor</i>	Office: 800-983-7587	individualsealesteam@networkhealth.com
<b>Matt Brunner</b> <i>Sales Advisor</i>	Office: 800-983-7587	individualsealesteam@networkhealth.com
<b>Taylor Perry</b> <i>Medicare Sales Specialist</i>	Office: 800-983-7587	individualsealesteam@networkhealth.com

## NETWORK HEALTH RESOURCES – MEDICARE ADVANTAGE PLANS

<b>Agent Advisor</b>	920-720-1260
<b>Care Management and Caregiver Support</b>	866-709-0019 (TTY 711) Monday–Friday, 8 a.m. to 5 p.m.
<b>Medication Therapy Management (MTM) Program</b>	To make an appointment to speak one-on-one with a pharmacist, members can call the Network Health Member Experience Team at 800-378-5234, Monday–Friday from 8 a.m. to 8 p.m.
<b>Member Experience (PPO and MSA)</b>	800-378-5234 (TTY 711) Monday–Friday, 8 a.m. to 8 p.m.
<b>Member Experience (PPO D-SNP)</b>	855-653-4636 (TTY 711) Monday–Friday, 8 a.m. to 8 p.m.
<b>Member Wellness</b>	866-709-0019 (TTY 711) Monday–Friday, 8 a.m. to 5 p.m.

## NETWORK HEALTH EMPLOYER GROUP CONTACTS

<b>ENROLLMENT SERVICES</b>	Phone: 920-720-1350 Toll Free: 877-549-8793 Fax: 920-720-1904	<b>Questions regarding ...</b> Subscriber eligibility <ul style="list-style-type: none"> <li>• Out-of-service area</li> <li>• Addition of new members</li> <li>• Effective dates</li> <li>• Reinstatement issues</li> <li>• Term questions</li> </ul> Name changes                      Address changes ID cards                                New member packets Billing                                    Electronic funds transfer (EFT)
<b>MEMBER EXPERIENCE</b>	Phone: 920-720-1300 Toll Free: 800-826-0940 Fax: 920-720-1909	<b>Questions regarding ...</b> Benefits                                Coordination of benefits PCP changes                          Claims questions Duplicate ID cards                  Duplicate member packets Out-of-area coverage              Term dates Subscriber address changes
<b>INDIVIDUAL PLAN CUSTOMER SERVICE</b>	Toll Free: 855-275-1400	
<b>SALES AND SERVICE</b>	Phone: 920-720-1250 Toll Free: 800-276-8004 Fax: 920-720-1256	<b>Questions regarding ...</b> Group and Individual supplies <ul style="list-style-type: none"> <li>• Enrollment forms</li> <li>• Change forms</li> <li>• Enrollment packets</li> </ul> Administrative materials <ul style="list-style-type: none"> <li>• Summary Plan Description (SPD)</li> <li>• Summary Benefit Coverage (SBC)</li> <li>• Health service policies</li> <li>• Certificate of coverage</li> <li>• Renewals</li> </ul> Agent licensing