

## **Policy 1221**

### **NHP/NHIC ~ Unlisted Evaluation and Management (E/M) used to bill for Provider Meet-and-Greet visit**

#### **Purpose:**

This policy is to provide guidelines for claims received for “meet and greet” session.

**ANSI Code Denial: 150 ~ Payor deems the information submitted does not support this level of service.**

#### **Policy and Procedure:**

NHP/NHIC will deny claims received from a provider’s office that is billed with any Unlisted CPT Evaluation & Management (E&M) code specifically used to bill for “meet and greet” provider office visits.

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**This policy is not a guarantee of coverage or payment. The claim(s) will be denied if it does not meet with all the terms and provisions of the members Certificate of Coverage. Actual benefits will be determined when the claim(s) or bill(s) are submitted to NHP/NHIC. NHP/NHIC reserves the right to periodically review and update all claims policies and procedures.**

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