

Policy 1202

NHP/NHIC ~ After Hours Evaluation and Management (E&M)

Purpose: This policy is to provide reimbursement guidelines for claims received with After Hours Evaluation and Management (E&M) services, including services billed with Emergency Department Evaluation and Management (E&M) services.

An Emergency Department is defined as an organized hospital-based facility for the provision of unscheduled episodic services to patients who present for immediate medical attention. The facility must be available 24 hours a day. Emergency Department, by definition, does not have “after hours” services.

Policy and Procedure: NHP/NHIC will reimburse when documentation supports the billing of Current Procedural Terminology (CPT) code 99050 (Services provided in the office at times other than regularly schedule office hours, or days when the office is normally closed (eg, holidays, Saturday, or Sunday), in addition to basic service).

Reimbursement will not be allowed for CPT code 99053 (Service(s) provided between 10:00PM and 8:00AM at a 24-hour facility, in addition to basic service) when billed in conjunction with Emergency Department Evaluation & Management (E&M) service codes billed under the Provider Specialties of Emergency Medicine and Urgent Care.

In addition, NHP/NHIC considers reimbursement for the following CPT codes to be bundled into payment for other services not specified, therefore NHP/NHIC will **not** reimburse for these CPT codes regardless of the Place of Service (POS) or provider type billed:

99051 - Service(s) provided in the office during regularly scheduled evening, weekend, or holiday office hours, in addition to basic service.

99056 – Service(s) typically provided in the office, provided out of the office at the request of the patient, in addition to basic service.

99058 – Service(s) provided on an emergency basis in the office, which disrupts other scheduled office services, in addition to basic service.

99060 – Service(s) provided on an emergency basis, out of the office, which disrupts other scheduled office services, in addition to basic service.

This policy is not a guarantee of coverage or payment. The claim(s) will be denied if it does not meet with all the terms and provisions of the members Certificate of Coverage. Actual benefits will be determined when the claim(s) or bill(s) are submitted to NHP/NHIC. NHP/NHIC reserves the right to periodically review and update all claims policies and procedures.

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